

Information clause

The controller of your personal data is the company EVO Czech Republic s.r.o. ("EVO" or "Controller") with its registered office at V olšínách 626/80, Strašnice, Prague 10, 100 00.

- 1) The Data Controller can be contacted via e-mail at GDPR@monetaplatebnisluzby.cz, via the contact form at www.monetaplatebnisluzby.cz, or in writing at the address of the Data Controller's registered office.
- 2) EVO has appointed a Data Protection Officer who can be contacted on all matters relating to the processing of your personal data and the exercise of your data processing rights, either electronically at the following email address: dpo_eu@evopayments.com or in writing to Bird & Bird DPO Services SRL, Avenue Louise 235 b 1, 1050 Brussels, Belgium.
- 3) Your personal data will be processed:
 - a) for the performance of a contract pursuant to Article 6(1)(b) of the General Data Protection Regulation 2016/679 (Regulation 2016/679) and, to the extent that the provision of data is optional, on the basis of your consent (Article 6(1)(a) of Regulation 2016/679);
 - b) for the purpose of fulfilling EVO's legal obligations under generally applicable laws, including laws against money laundering and terrorist financing, the Payment Services Act and tax and accounting laws - the legal basis for processing is Article 6(1)(c) of Regulation 2016/679;
 - c) for the purpose of fulfilling EVO's obligations under ILO rules or PCI DSS standards - the legal basis for processing is the legitimate interest of the Controller related to ensuring compliance with industry standards (Article 6(1)(f) of Regulation 2016/679);
 - d) for the purpose of conducting service quality tests - the legal basis for processing during the contractual period is EVO's legitimate interest (Article 6(1)(f) of Regulation 2016/679), EVO's legitimate interest is to obtain information on the level of customer satisfaction with the services provided. After the end of the contract, the legal basis for processing data for the above purposes is your consent (Article 6(1)(a) of Regulation 2016/679);
 - e) for analytical and statistical purposes - the legal basis for processing is EVO's legitimate interest (Article 6(1)(f) of Regulation 2016/679), EVO's legitimate interest is the analysis of the results of business activities;
 - f) for the purpose of sending marketing content by EVO; the legal basis for the processing is EVO's legitimate interest (Article 6(1)(f) of Regulation 2016/679), EVO's legitimate interest is to send you marketing content by post during the performance of the contract, as well as by telephone, email or SMS/MMS, depending on which communication channel you have given your consent to. As regards the processing of data for the purpose of sending you marketing content to the address you provided after the termination of the contract and to the extent

relating to EVO Capital Group entities and EVO business partners, the legal basis for processing is consent (Article 6(1)(a) of Regulation 2016/679);

- g) for the purpose of conducting a complaint procedure, in particular chargeback - the legal basis for processing is EVO's legitimate interest (Article 6(1)(f) of Regulation 2016/679);
 - h) for verification purposes in the context of a risk assessment prior to the commencement of cooperation in the scope of data from publicly available sources, such as in particular economic information registers and websites, as well as publicly available information - the legal basis for such processing is the legitimate interest of EVO (Article 6(1)(f) of Regulation 2016/679);
 - i) for the purpose of exercising a legitimate interest of EVO consisting in the possible establishment or settlement of claims or the defence of claims, as well as in the recovery of claims - the legal basis for the processing is the legitimate interest of EVO (Article 6(1)(f) of Regulation 2016/679).
- 4) Your personal data will be transferred:
- a) MONETA Money Bank, a.s.,
 - b) related parties and agents of EVO,
 - c) suppliers of IT systems and services,
 - d) to entities providing EVO with services necessary for the performance of its contracts, such as operating the EVO hotline, processing complaints, accounting services, billing and contract settlement, service quality testing, debt collection, legal, analytical and marketing services,
 - e) postal operators and couriers,
 - f) banks in the scope of payment execution,
 - g) to the authorities authorised to receive your data under the provisions of the law.
- 5) Your personal data will be provided to third party service providers of EVO located outside the European Economic Area (EEA), i.e. in the USA. Pursuant to a decision of the European Commission (EC) regarding the EU-US Privacy Shield Agreement, the United States has been declared to provide an adequate level of protection for personal data up to the level of protection applicable in the EEA with respect to entities listed as participating in the EU-US Privacy Shield Agreement. In the case of transfers of personal data to entities, that do not participate in the EU-US Privacy Shield Agreement, EVO provides adequate safeguards through standard data protection provisions adopted by the European Commission.
- 6) Your personal data will be processed for the duration of the contract and, in the case of optional data, until your consent is withdrawn, but no longer than the duration of the contract. The period of processing of personal data may be extended for as long as the claims are overdue, if the processing of personal data is necessary for the assertion of claims or the defence of claims against EVO. After this period, the data will only be processed to the extent and for the period required by law, including accounting laws. To the extent that data is processed for the purpose of sending you

marketing content, it will be processed until you withdraw your consent or object to such processing.

- 7) Any of the consents expressed may be revoked at any time. Withdrawal of consent does not affect the lawfulness of the processing carried out prior to its withdrawal. For evidentiary purposes, the declaration of withdrawal of consent must be sent in writing to the address of the company's registered office or by e-mail to GDPR@monetaplatebnisluzby.cz.
- 8) You have the right to access the content of the data and request its correction, deletion, restriction of processing, the right to data transfer and the right to object to data processing.
- 9) You also have the right to lodge a complaint with a supervisory authority dealing with data protection if you feel that the processing of your personal data violates the provisions of Regulation 2016/679.
- 10) Your personal data will not be subject to profiling.
- 11) You have the right to object to the processing of personal data for the purpose of sending marketing content. You have the right to object to the processing of personal data for purposes based on legitimate interest on grounds relating to your particular situation. For evidentiary purposes, the objection should be made in writing to the registered office or by email to GDPR@monetaplatebnisluzby.cz.
- 12) The provision of personal data is required by EVO in order to conclude and perform the contract, except for personal data marked as optional, which is provided voluntarily. The consequence of not providing the personal data requested by EVO is the impossibility to conclude and perform the contract.
- 13) Further information on the processing of personal data by EVO is available in the Privacy Policy section of the website www.monetaplatebnisluzby.cz.